



QUEENSLAND BEACH VOLLEYBALL TOUR

QBVT Handbook

Tour Guidelines | Code of Conduct

Version 1 — August 2026

Volleyball Queensland

Suite 2.12, Sports House, 150 Caxton Street, Milton QLD 4064
07 3367 1991 · events@vq.org.au · www.vq.org.au



QBVT HANDBOOK

Contents

Tour Guidelines

1	Aims of the Tour	2
2	Tour Management	2
3	Officials & Staff	2
4	Calendar of Events	2
5	Venues	3
6	General Guidelines	3
7	Competition Guidelines	4
8	Event Guidelines	5
9	Tournament Entry Details	5
10	Ranking Points Schedule	6
11	Tournament Seeding Policy	6
12	Prize Money	7
13	Special Events	7
14	Incomplete or Cancelled Events	7
15	Official Competition Uniforms	7
16	Tour Player Awards	7
17	Match Officiating	8
18	Player's Responsibilities	8
19	Player Obligations	8
20	Disputes and Tour Committees	9

Code of Conduct

1	Purpose	13
2	General	13
3	Punctuality	13
4	Attire	14
5	Leaving the Court	14
6	Best Efforts	14
7	Failure to Complete a Match	14
8	Ceremonies & Presentations	14
9	Interruptions to Play	15
10	Misconduct	15
11	Doping	17
12	Sanctions	17
13	Administration of the Code	21
14	Officials Code of Ethics	22

Appendices

A1	Calendar of Events	23
A2	Host Venue Location & Information	23
A3	Misconduct Sanction Scale	23
A4	On-the-Spot Protest Resolution	23
A5	Glossary of Terms	24

IMPORTANT NOTICE

Volleyball Queensland's Complaints Handling Procedure is currently under review. Any updates will be published on the VQ website and communicated to members. Complaints are handled under the Procedure in force at the time the complaint is made.

SECTION 1

Tour Guidelines

1. Aims of the Tour

- 1.1 The Queensland Beach Volleyball Tour has been established by VQ with the following goals:
 - 1.1.1 Provide a competition environment for Queensland's elite and developing players.
 - 1.1.2 To showcase beach volleyball to audiences across Queensland.
 - 1.1.3 To provide an important stage in the progression of athletes to 'higher level' (national and world) tours.
 - 1.1.4 To provide exposure and marketing opportunities for the sport's commercial partners.
 - 1.1.5 Commencement point for long-term objectives of the Tour – including expansion of the Tour to new areas and separate tiers of the Tour to suit the abilities and skill level of players.
- 1.2 To ensure the integrity of the Tour and its associated sponsors, the following Tour Guidelines and Code of Conduct will be enforced to ensure that all players, coaches, spectators, officials and partners are afforded the maximum level of participation and involvement with the Tour.

2. Tour Management

- 2.1 The QBVT is managed by Volleyball Queensland (VQ).
- 2.2 All correspondence relating to the Tour should be addressed to:
VQ Competitions & Events Manager
c/- 2.12 Sports House
150 Caxton Street, Milton, Qld, 4064
- 2.3 Via email: events@vq.org.au

3. Officials & Staff

- 3.1 QBVT Director (QD): VQ Competitions & Events Manager.
- 3.2 Player Representatives: will be appointed at each tournament by VQ and/or the Local Promoter.
- 3.3 Event Staff: Tournament Director (TD), Chief Referee (CR) and Local Promoter (LP) will be notified in the relevant event information. Where a Chief Referee is not appointed for an event, or is unavailable, the Tournament Director will perform the functions of the Chief Referee under this Handbook.
- 3.4 A Tournament Director (TD) will be appointed for each event by the Local Promoter, following consultation with the QD.

4. Calendar of Events

- 4.1 The Calendar of Events (see website) includes events for open age athletes and juniors and masters (at selected events only).

5. Venues

- 5.1 QBVT events will be conducted at both beach and off-beach venues.
- 5.2 In all instances, the tournament precinct will be under the control of the Tournament Director. Players and associated spectators, coaches, etc. are expected to treat each venue with the respect that it deserves. Leave the venue as you find it.
- 5.3 For off-beach events, the Host Venue will retain control of the off-court areas of the venue, and as such their operating guidelines are to be adhered to at all times in those areas. Any players contravening these guidelines shall be subject to sanctions as imposed by the Host Venue and such conduct is to be brought to the attention of the TD.

NB: The TD may bring the conduct in question to the attention of either the TTC or DC (depending upon whether the conduct has been raised during the event (then to TTC) or after the event (then to DC)) and the relevant committee may impose further sanctions if deemed warranted and appropriate.

6. General Guidelines

- 6.1 VQ approves the calendar of tournaments, the rules of the game, the publicity and promotion of the Tour, overall administration and the fulfilment of all requirements included in this Handbook for the QBVT. Any questions concerning any of the tournaments should be addressed to Volleyball Queensland's QBVT Director.
- 6.2 QBVT players must be registered members of their State Volleyball Association and may only compete if indicated or authorised by their State Association. International players must have their participation approved by their home Federation. All players agree to abide by QBVT rules and tournament regulations.
- 6.3 All rules of the game will be as outlined in the FIVB Beach Volleyball Official Rules (current), except where specifically excluded by Volleyball Queensland as outlined in this Handbook, or at the Technical Meeting on the morning of competition.
- 6.4 Participation is limited to pairs, unless otherwise advised. With the exception of specified mixed pairs events, male players will only be permitted to compete in men's competitions and female players will only be permitted to compete in women's competitions.
- 6.5 All participants of the QBVT are subject to the regulations as outlined in the Code of Conduct and, in addition, to VA's NIF and VQ's other policies, procedures and similar dealing with conduct.
- 6.6 COACHES
 - 6.6.1 Each team is permitted to designate one coach. The Coach must remain a minimum of 4m from the court perimeter at all times during play. The Coach should be positioned in the general vicinity of the players' rest area or another area determined by the TD.
 - 6.6.2 Coaches' names must be supplied on all scoresheets in which their athletes participate and in which they will be coaching.
 - 6.6.3 Coaches are only permitted to "coach" between sets, during time-outs and at the end of a rally, and shall not communicate with match officials, opposing players and coaches at any time during a match. For further clarification of this interpretation please speak to the TTC / TD.
- 6.7 VQ shall have the authority to decide on all operational, technical, or match-play matters not explicitly covered by the Tour Handbook or Official Beach Volleyball Rules. For on-site tournament management purposes, such determinations shall be immediate and final.

- 6.8** Where a determination under clause 6.7 results in a disciplinary sanction, membership suspension, or long-term penalty, the affected party retains the right to appeal the decision in accordance with clause 12.12 of the Code of Conduct or, where the matter is dealt with as a formal complaint, in accordance with VQ's Complaints Handling Procedure.
- 6.9** Throughout the course of the Tour, any updates or clarifications to the regulations and guidelines set out herein will be added to this Tour Handbook.

7. Competition Guidelines

- 7.1** The Local Promoter is responsible for the overall control and supervision of the tournament organisation, holding the authority to make final decisions in consultation with the VQ Representative (if available and time permitting). Matters pertaining to the running of tournaments, including the final draw and starting times, are under the control of the Tournament Director. The interpretation and application of the rules of the game (clause 6.3) are under the control of the Chief Referee (or the Tournament Director, in accordance with clause 3.3).
- 7.2** Subject to clause 7.1, VQ will control all Tour related features, such as seedings and tournament dates.
- 7.3** MATCH FORMATS
 - 7.3.1** The format for all matches during a tournament will be outlined at the Technical Meeting prior to play. This should also be advertised by the Local Promoter in advance.
 - 7.3.2** Match Times
 - 7.3.2.1** Allocated Start Times – when used, all matches will have an allocated start time. These will operate as “earliest possible start” times unless the Tournament Director deems appropriate.
 - 7.3.2.2** Interval Between Matches:
 - (a)** A maximum 10-minute interval between matches, unless otherwise indicated, is to be strictly enforced.
 - (b)** For teams required to complete back-to-back games or duty-game, a minimum 15-minute interval will be permitted. A maximum period will be determined by the TTC / TD and applied where required.
 - 7.3.3** At the discretion of the TD, matches may be played without the inclusion of a technical time-out.
- 7.4** ALTERATIONS TO MATCH FORMAT
 - 7.4.1** Where necessary, the TD can alter the Match Format to ensure the completion of the event.
 - 7.4.2** Any Match Format changes will be announced immediately upon such decision.
 - 7.4.3** Any currently incomplete matches will be played under the original advertised Match Format.
- 7.5** TOURNAMENT DRAW
 - 7.5.1** The draw will be published by the Local Promoter no later than 24 hours before the event where practicable; where circumstances beyond the Local Promoter's control prevent this, the Local Promoter will advise a single start time at which all players must be present.

8. Event Guidelines

8.1 TECHNICAL MEETING

8.1.1 Technical Meetings will be held on the Saturday morning of the event from 7.30am, unless otherwise advertised (please read each event's information page).

8.1.2 Attendance at this meeting (if held) is compulsory for all players.

8.2 Non-attendance of player/designated coach at the Technical Meeting will result in the following:

8.2.1 1st occurrence – official warning.

8.2.2 2nd occurrence – loss of 1st set in next scheduled match.

8.2.3 3rd occurrence – loss of next scheduled match.

8.3 PLAYING UNDER LIGHTS

8.3.1 Where lights are unavailable, no games will commence after 30 minutes prior to the advertised sunset time unless directed by the TD.

8.3.2 Where lights are available, court lighting will be used to assist in the completion of the competition draw.

8.4 LIGHT DISPUTES

8.4.1 If the level of lighting may interfere with the completion of a match, the following steps will be taken:

- (a)** If either team requests, the TD will be called to review the situation and may choose to either instruct the match to continue or reschedule the match.
- (b)** In the case of the match being rescheduled, the match will be scheduled to commence at the next available match time prior to that of the next advertised match for the tournament.
- (c)** If the decision to reschedule the match is made during an incomplete set or at the completion of a set, then:
 - Set scores for any completed sets will stand.
 - The current set will be replayed from 0–0.
 - The current score will stand if the break is less than 4 hours. If longer than 4 hours the match will re-start.

9. Tournament Entry Details

9.1 To be eligible for entry into a QBVT tournament the following criteria must be met:

9.1.1 Players must be appropriately registered members of their State/National Volleyball Association.

9.1.2 Tournament entry fees must be paid as a whole and must accompany the tournament entry, otherwise the entry will NOT be accepted.

9.1.3 The entry fee for each tournament will be set by the Local Promoter and advertised in advance on the VQ website.

9.2 All entries must be made via VQ.

- 9.3** Entries close on the Monday before the advertised date for the tournament (unless otherwise specified on the Official Entry Form) and will be processed on the Tuesday following the specified closing date.
- 9.4** Late entries may be accepted at the discretion of VQ and the Local Promoter and may incur a late fee of \$20.
- 9.5** If a player is forced to withdraw prior to the tournament they may be replaced with permission of the Local Promoter, in consultation with the QBVT Director (evidence of cause for withdrawal may be requested).
- If the replacement occurs prior to the draw being published, the team will be reseeded.
 - If the replacement occurs after the draw has been published, the team will retain the withdrawing team's original seeding.
- 9.6** Subject to clause 9.7, should a team withdraw after the closing date for entries has elapsed, that team shall forfeit their entry fee.
- 9.7** The Local Promoter may, in consultation with the QBVT Director, substitute a “replacement team” into the draw in the place of the team that has withdrawn.
- If the replacement occurs prior to the draw being published, the team will be reseeded.
 - If the replacement occurs after the draw has been published, the team will retain the withdrawing team's original seeding.
- 9.8** If a “replacement” team is substituted for the withdrawing team, the withdrawing team may have their entry fee refunded, subject to administration fees. If a late entry is accepted into the draw and that team then withdraws, they shall forfeit their entry fee and late fee.
- 9.9** The number of teams permitted entry into each event may be limited – this will be advertised prior to entries opening.

10. Ranking Points Schedule

The QBVT uses the AUS National Ranking System (NRS), thereby points earned on the QBVT will contribute to a player's National Ranking.

- 10.1** The primary objective for the Player Ranking System is to promote a merit basis to assist in:
- (a) rewarding players for performances in each event;
 - (b) seeding teams for each event; and
 - (c) determining qualification for entry into tournaments.
- 10.2** Ranking Points can only be earned at designated NRS Events (excludes special events).
- 10.3** Players will be rewarded for their performances in each event, with the level of points issued determined by the final ranking achieved.

11. Tournament Seeding Policy

- 11.1** A team's seeding will be calculated as follows: combined National Ranking points from each player's best 3 results in the last 365 days (at the date of the tournament).
- 11.2** Wildcards may be issued at the discretion of the TD, in consultation with the QD.
- 11.3** Seedings and competition draws will be displayed at the tournament, including online.

12. Prize Money

- 12.1 Prize money will be at the discretion of the Local Promoter.
- 12.2 Prizes for events will be provided by the Local Promoter.
- 12.3 Prizes and/or prize money may be withheld if a player or team does not attend the presentation ceremony.

13. Special Events

- 13.1 Special events may be offered. Information on format etc. will be advertised on the QBVT webpage.

14. Incomplete or Cancelled Events

- 14.1 The TD has the right to reduce matches (length of time or number of points), alter the tournament format, stop or cancel play, as they deem necessary for player safety.
- 14.2 If a tournament is not started or the first round is incomplete, the tournament will be declared “cancelled”.
- 14.3 Where possible a “cancelled” tournament will be rescheduled to another date. Teams will be notified as soon as possible if a cancellation is to occur.
- 14.4 Teams will need to re-enter for any rescheduled tournaments. Those teams that do not re-enter will have their entry fee refunded.
- 14.5 If a tournament is “stopped” after the first round but before all subsequent rounds are completed, then the number of rounds will determine the rating points and prize money made available. These will be in ratio to completed rounds. For example, if half the scheduled matches are played before the tournament is “cancelled” then 50% of rating points and prize money will be paid.
- 14.6 In the event of a “cancelled” tournament, VQ and the Local Promoter will not be responsible for any loss incurred by a player due to the cancellation of that tournament.

15. Official Competition Uniforms

- 15.1 All players competing in a QBVT event:
 - (a) are free to wear shorts/bottoms of their own choosing;
 - (b) if required by the Local Promoter, wear the official tournament playing top (this will be advertised in advance);
 - (c) for the Queensland Open, matching playing tops and bottoms are mandatory. Penalties for non-compliance will be advertised with the tournament information.

16. Tour Player Awards

- 16.1 Individual awards are to be voted by the players.
- 16.2 Eligibility for Player Awards
 - 16.2.1 All QBVT players are eligible to receive Player Awards.
 - 16.2.2 Players are ineligible for Player Awards if:

- (a) disqualified from a match or tournament; or
- (b) suspended for any duration during the QBVT season.

16.3 The categories for the Player Awards are as follows:

- Most Improved Player
- Most Valuable Player
- Player's Player
- Best Attacker
- Best Defender
- Best Blocker
- Best Setter
- Best Passer
- Best Server

17. Match Officiating

- 17.1** In all matches where paid officials are not supplied, teams will be expected to referee and second referee / score. Generally, duty teams are allocated (in pool play or otherwise listed on the match schedule) or “loser-duty” where the team losing the last game on that court will referee the next match.
- 17.2** In the case of paid officials being present, the allocated or losing team shall still be expected to second referee and score.
- 17.3** Both 1st referee and 2nd referee are to officiate on opposite sides of the court, and both be standing and appropriately attired.

18. Player's Responsibilities

- 18.1** The QBVT Code of Conduct shall bind all players, and the rules as outlined in this Handbook.

19. Player Obligations

- 19.1** The player warrants that they are in good health to participate in beach volleyball competitions and hereby assumes total responsibility for any health problems that may occur. The players undertake to take out their own insurances in relation to all and any matters arising from participation in the tournament sanctioned by VQ.
- 19.2** The player agrees to be bound by the VA Anti-Doping Policy and by the WADA (World Anti-Doping Agency) anti-doping policies as in force from time to time.
- 19.3** The player hereby for himself/herself, his/her heirs, executors and assigns irrevocably releases VQ and the Local Promoter from all and any claims, actions, suits and proceedings whatsoever which (s)he might have arising out of death, personal injury, property damage or other loss whatsoever suffered or incurred from any cause, including in negligence, in connection with these Terms & Conditions. The release hereby given shall operate separately in favour of all persons, corporations and bodies involved and otherwise engaged in performing these Terms & Conditions and in promoting or staging events and the servants and agents and volunteers of all of them.

- 19.4** The player indemnifies and agrees to hold and keep indemnified VQ and the Local Promoter from all claims, actions, suits and proceedings whatsoever arising out of the wrongful actions of the player (including in negligence).
- 19.5** The player acknowledges that VQ and the Local Promoter are not responsible for the safety of the player or their property during 'the Event' or at any other time.
- 19.6** The player acknowledges that nothing in these Terms & Conditions constitutes the relation of employer and employee and that (s)he is not covered by worker's compensation insurance. The player may make his/her own arrangements in respect of insurance for personal injury or death and superannuation.
- 19.7** The player indemnifies VQ and the Local Promoter and agrees to hold and keep indemnified VQ and the Local Promoter from all claims, actions, suits and proceedings whatsoever (including negligence) arising from any personal injury that the player may suffer as a result of competing on the Queensland Beach Volleyball Tour.
- 19.8** The player hereby authorises and grants VQ or their sanctioned agents the right to use their name, voice, likeness and biographical material concerning them for the limited purposes of publicising, promoting and advertising the Tour events, and for filming, televising and broadcasting, web casting, broadband and related IP/TCP internet presentations of the same.
- 19.9** The player grants and assigns to VQ or their sanctioned agents the right to make, use, show and commercialise, from time to time and at its discretion, motion pictures, live, taped or filmed television and video footage through any medium including digital and internet protocols of the player taken during the Tour events without further compensation and hereby waives any right to such compensation for player and their heirs.
- 19.10** The player shall not be permitted to display conflicting branding to any tournament sponsors at any tournament.
- 19.11** The player shall not in any way modify the official players' uniform if supplied.
- 19.12** The player has read and understood the QBVT Handbook & Code of Conduct distributed to all players participating in the Queensland Beach Volleyball Tour events and agrees to its content and has read and understood the above Terms & Conditions.
- 19.13** By submitting an entry form, the player agrees to these Terms & Conditions, the QBVT Handbook & Code of Conduct, and the player understands that this is an agreement between themselves and VQ and their sanctioned agents to abide by these terms, and that they may be subject to sanctions as outlined in this Handbook if they have been found to be in breach of these Terms & Conditions.
- 19.14** The term of this Agreement shall be a period of 18 months from the date of tournament entry.

20. Disputes and Tour Committees

- 20.1** Raising Concerns or Making a Formal Complaint
- 20.1.1** Issues will arise about the conduct of individuals (including players, coaches, officials, spectators and partners) who participate in, or are associated with, QBVT events, about which a person may wish to raise a concern or make a formal complaint. The following provisions set out a general framework for dealing with such concerns or complaints. The difference between a 'concern' and a 'formal complaint' is that, generally speaking, a 'concern' is about conduct that is to be dealt with quickly under this Handbook, whilst a 'formal complaint' is about conduct that is made and dealt with under VQ's Complaints Handling Procedure (CHP) (a more formal and time-consuming process).

It should be noted that even if a matter is dealt with as a 'concern' under this Handbook, it may also be dealt with as a 'formal complaint' under VQ's CHP. The reverse is also the same – that is, a person may wish to make a formal complaint under VQ's CHP about a person's conduct, and that conduct may be dealt with at the time under this Handbook, but then subsequently also dealt with as a formal complaint under VQ's CHP.

20.1.2 Generally, the concern or complaint will fall into one of the following categories:

- (a) concerns or disputes about conduct occurring during play, minor off-court misconduct, or conduct occurring at the event more generally, which is to be dealt with quickly during the event or tournament;
- (b) complaints about conduct where either the complainant wants to make a more formal complaint under VQ's CHP or the conduct is of such seriousness that it warrants referral to VQ to be dealt with under VQ's CHP, whether or not that conduct has also been dealt with under this Handbook at the time that conduct occurred; or
- (c) concerns or complaints about conduct that must be referred to other bodies.

20.1.3 Concerns related to tournament set-up and running should be raised with the Tournament Director in the first instance. Questions about the rules of the game should be raised with the Chief Referee (or the Tournament Director, in accordance with clause 3.3). An in-match protest will be resolved by the Chief Referee (or the Tournament Director, in accordance with clause 3.3) using the On-the-Spot Protest Resolution guideline (Appendix A4). Match protests are not subject to further appeal. These decisions are made quickly so the tournament can continue with as little disruption as possible.

20.1.4 Disputes arising during the tournament that are not within the jurisdiction of the Tournament Director are generally decided by the Tour Technical Committee.

20.1.5 Disputes raised after the particular tournament finishes are generally decided by the Dispute Committee.

20.2 Formal Complaints – Behaviour and Conduct

20.2.1 If the concern is about someone's behaviour – for example abuse, threats, intimidation, discrimination, bullying, or conduct by or towards a player, coach, official, duty team or spectator – a complaint can be made under VQ's CHP (as published on the VQ website at the time the complaint is made) whether or not anything was done about it on the day.

20.2.2 In such a case:

- (a) the complaint needs to be made in writing and sent to the VQ Complaints Manager (the VQ CEO) at ceo@vq.org.au. If unsure how to do this, the complainant may contact any VQ staff member for assistance;
- (b) the complainant will receive an acknowledgement within two working days telling them what happens next and how long it should take;
- (c) the complainant can bring a support person of their choice to any meeting or discussion; and
- (d) raising a genuine concern will never be held against the individual raising the concern. Retaliation against anyone who makes a complaint, or helps with one, is itself a breach and will be dealt with.

20.3 Matters That Go to Other Bodies

20.3.1 Some matters are so serious that the law and Volleyball Australia's National Integrity Framework require them to be handled outside VQ, for example:

- (a) concerns about the safety of children and young people, and complaints of discrimination, go to Sport Integrity Australia (SIA). You can contact SIA directly, or VQ will refer your complaint and let you know;
- (b) alleged breaches of Volleyball Australia's Code of Conduct or the Competition Manipulation and Sport Gambling Policy go to Volleyball Australia;
- (c) if anyone is in immediate danger, call 000 first; and
- (d) any such matter as outlined above is to be brought to the attention of VQ's Complaints Manager immediately.

20.3.2 The full Complaints Handling Procedure, including how complaints are investigated, how decisions are made and how to appeal, is available on the VQ website.

20.4 Children and Young People

20.4.1 Everyone at a QBVT event shares responsibility for the safety of children and young people. If you are worried about a child's safety or wellbeing, do not wait for the child to raise it – tell the Tournament Director, any VQ staff member, or the VQ Complaints Manager straight away. The Tournament Director or VQ staff member must pass on the concern to the VQ Complaints Manager. The Complaints Manager must pass your concern on without delay.

20.4.2 Those concerns include concerns that a child has been harmed, or is at risk of harm, and will be referred to Sport Integrity Australia under Volleyball Australia's Safeguarding Children and Young People Policy and to the Queensland Police Service where there is immediate risk.

20.4.3 A child or young person can raise a concern themselves, through a parent or carer, or through any trusted adult, and can have a support person with them at every step.

20.4.4 If a child is in immediate danger, call 000. Kids Helpline is available any time on 1800 55 1800 for free, confidential support.

20.5 Course of Conduct

20.5.1 Where, in the view of the TD or QD, a person has engaged in a course of inappropriate conduct, whether at one or a number of events, the TD or QD may bring that individual's conduct to the attention of the VQ Complaints Manager.

20.5.2 The VQ Complaints Manager is to determine whether the reported conduct will be dealt with as a formal complaint under VQ's CHP.

20.5.2.1 If the matter is dealt with as a formal complaint under VQ's CHP, the Complainant will be recorded as VQ and the matter progressed under the CHP.

20.5.2.2 If the matter is not dealt with as a formal complaint, the VQ Complaints Manager will determine how the reported conduct is to be dealt with and will take all appropriate steps to implement such determination.

20.5.2.3 Without limiting the action that the Complaints Manager may take, the Complaints Manager may:

- (a) take no further action;
- (b) refer the matter to the individual's Club to be addressed, where applicable and considered appropriate; or
- (c) put the individual on notice that, should any other inappropriate conduct be reported, their entire conduct will be dealt with as a complaint under VQ's CHP.

20.6 Tour Technical Committee (TTC)

20.6.1 At each tournament of the QBVT, the Tour Technical Committee will consist of the Tournament Director, the Local Promoter, VQ Representative (if appointed), and Player's Representatives. The VQ CEO (or their delegate) will be an ex-officio member of the Tour Technical Committee. The Chief Referee may attend meetings of the Tour Technical Committee in an advisory, non-voting capacity at the invitation of the Tournament Director or the Committee.

20.6.2 At all QBVT events, the Tour Technical Committee will rule on all disputes and protests arising during the tournament which are not dealt with under the On-the-Spot Protest Resolution guideline (Appendix A4), or which are an avenue of appeal under clause 12.12 of the Code of Conduct. The Player's Representatives will only help rule on disputes concerning the other gender (e.g. male Representative assists with female disputes).

20.6.3 The decision will be determined by a majority.

20.7 Dispute Committee (DC)

20.7.1 The QBVT Director and the VQ CEO (or their delegate), in conjunction with one of the nominated player representatives, will form the Dispute Committee.

20.7.2 This group will rule (by majority) upon any disputes or protests arising after the conclusion of the event. For the avoidance of doubt, if the Dispute Committee consists of only two individuals, both must agree on the outcome.

20.7.3 Disciplinary matters not dealt with by the regulations in this Handbook may be referred to the VQ Complaints Handling Procedure.

20.7.4 The Dispute Committee decides disputes and protests about play and the running of the event, raised after its conclusion. It does not investigate complaints about behaviour. Any matter involving the conduct of a person that amounts to "prohibited conduct" under VA's NIF – including matters that first come to light during a dispute or protest – will be referred by the Tournament Director or the QBVT Director to the VQ Complaints Manager, who will determine whether the matter should also be dealt with under VQ's CHP.

20.8 Conflicts of Interest

20.8.1 A person who made, or participated in making, a decision that is the subject of an appeal must not take part in the determination of that appeal.

20.8.2 Where clause 20.8.1 applies, VQ will appoint a substitute member. Where no substitute is available, the remaining members may determine the matter.

20.8.3 A member of the Tour Technical Committee or Dispute Committee must declare any actual or perceived conflict of interest in a matter before it and, unless the other members determine otherwise, must not take part in determining that matter.

SECTION 2

Code of Conduct

1. Purpose

- 1.1** The purpose of this document is to specify the Code of Conduct to apply to all players, coaches and officials participating in any event of, or activity associated with, the Queensland Beach Volleyball Tour.

2. General

- 2.1** Every Participant shall, during all matches and at all times whilst within the tournament “precinct”, conduct himself / herself in a professional manner, in accordance with the provisions as outlined in this Code of Conduct.
- 2.2** For the purpose of this document, the tournament “precinct” shall be defined as all sections of the beach / venue which are under the formal control of QBVT Event Management.
- 2.3** The provisions hereinafter set forth shall apply to every Participant’s conduct whilst within such “precincts”.
- 2.4** The provisions hereinafter set forth shall also apply to every Participant’s conduct that is associated with any event despite the fact the conduct does not occur within the tournament “precinct”.

3. Punctuality

- 3.1** Matches shall follow each other without delay in accordance with the advertised order of play or as amended by the TD.
- 3.2** Teams will be permitted an allocated period to be used on court for warm-up.
- 3.3** The order of play will be displayed in a highly visible place, including online.
- 3.4** All teams are required to commence play at the instruction of the Referee.
- 3.4.1** Either team not ready to commence play at the allocated match start time shall:
- (a)** automatically forfeit the 1st set; and
 - (b)** have 5 minutes to present themselves to commence play for the 2nd set.
- 3.4.2** If play has not commenced after this 5-minute period, the team responsible for non-commencement of play shall:
- (a)** register a loss for the 2nd set; and
 - (b)** have 1 minute to present themselves to commence play for the 3rd set (if required).
- 3.4.3** If play has not commenced after this 1-minute period, the team responsible for non-commencement of play shall register a disqualification.
- 3.4.4** The TTC, after due consideration of all relevant circumstances, may elect, under extraordinary circumstances, not to declare a disqualification. Such decision will be made immediately.

- 3.5 All duty teams must be ready to commence play at the allocated start time. Failure to do so may result in the imposition of sanctions by the TD, or by the QD in the following event the team enters if not already sanctioned by the TD.

4. Attire

- 4.1 Players shall dress and present themselves in a professional manner.
- 4.2 Acceptable Attire
 - 4.2.1 Acceptable attire shall be defined as clothing that is clean, meets the standards of common decency and is appropriate for competition.
- 4.3 Visible Identification
 - 4.3.1 Players are not permitted to promote, use or advertise, during the course of an event, any sponsors conflicting with the event / Tour sponsor or any tobacco, alcohol or betting company whilst within the tournament “precinct”.
- 4.4 Accessories
 - 4.4.1 Players are free to wear / use headwear, arm and wristbands, socks, shorts, swimwear bottoms, drink bottles, towels, bags, transferable tattoos, etc. to display their own personal sponsorship at their own discretion.
 - 4.4.2 Players’ personal accessories should not be placed or positioned so as to cover any signage of event / Tour sponsors.

5. Leaving the Court

- 5.1 A player shall not leave the immediate playing area during a match without the permission of the Referee or other tournament official.

6. Best Efforts

- 6.1 A player must use his / her best efforts to win a match.
- 6.2 If, in the opinion of the TD, a player has failed to do so, he / she must show cause as to why he / she should be permitted to continue their participation in that event.

7. Failure to Complete a Match

- 7.1 A player must complete a match in progress unless he / she is reasonably unable to do so.
- 7.2 Violation shall subject a team to an automatic disqualification.
- 7.3 A forfeit will be recorded as a loss of match.

8. Ceremonies & Presentations

- 8.1 A player participating in a Medal Match of an event must attend and participate in the Awards Ceremony after the match unless he / she is reasonably unable to do so.
- 8.2 In the event of a player being unable to attend the Awards Ceremony, the reason(s) must be given to the Tournament Director or other Tour Official prior to the player’s non-attendance.

- 8.3** When accepting awards / prize money / prizes, players are required to thank the Tour Sponsor, Presenting Sponsor, relevant associated sponsors and Host Venue.

NB: For events conducted on beaches, players are required to thank the local council as the Host Venue.

9. Interruptions to Play

- 9.1** Unreasonable Delays
- 9.1.1** Players must commence play upon the order of the Referee.
- 9.1.2** Thereafter, except for allowed periods of time-out and change-of-ends, play shall be continuous and a player shall not unreasonably delay a point, set or match for any cause.
- 9.2** Start of Rally
- 9.2.1** Where possible, the minimum amount of time shall elapse from the moment the Referee blows the whistle to end the rally to the moment the whistle is blown to commence the next rally.
- 9.2.2** Any unreasonable delay will subject the offending team to a sanction as outlined in the FIVB Sanction Scale.
- 9.3** Change-of-Ends
- 9.3.1** For any match, play shall be continuous upon the change-of-ends.
- 9.3.2** Failure of the serving team to meet this requirement shall result in a side-out.
- 9.3.3** Failure to comply by the receiving team shall result in the awarding of 1 point to the serving team.

10. Misconduct

- 10.1** On-court sanctions deal with behaviour during a match so play can continue. They are separate from the formal complaints process set out under VQ's CHP. A yellow or red card does not stop anyone from making a complaint about the same incident, and serious conduct – including abuse of match officials and duty teams, threats, physical contact or discrimination – may also be referred to, and dealt with under, VQ's CHP regardless of how the conduct was dealt with at the time. Duty teams and volunteer officials are entitled to the same respect and protection as paid officials. A referee's decision about play is not, on its own, grounds for a conduct complaint.
- 10.2** During competition the following misconduct categories, sanctions and sanction scale shall apply (see Appendix A3):
- 10.2.1** Unsportsmanlike conduct – argumentation, intimidation, etc.
- 10.2.2** Rude conduct – acting contrary to good manners or moral principles, expressing contempt.
- 10.2.3** Offensive conduct – defamatory or insulting words or gestures.
- 10.2.4** Aggression – physical attack or intended aggression.
- 10.2.5** Theft – taking something that is not yours.
- 10.3** At all other times the following instances of misconduct will be addressed in accordance with clause 12 (Sanctions) of this Code of Conduct.
- 10.4** Audible Obscenity
- 10.4.1** Players shall not use an audible obscenity within the tournament “precinct”.

10.4.2 For the purpose of this rule, “audible obscenity” shall be defined as the use of language commonly known and understood to be profane, indecent or obscene and uttered clearly and loudly enough to be heard by any of the Referee, opponents or spectators.

10.5 Visible Obscenity

10.5.1 Players shall not make obscene, indecent or inappropriate gestures of any kind within the tournament “precinct”.

10.5.2 For the purpose of this rule, “visible obscenity” shall be defined as any actions or gestures by a player that commonly have an obscene or indecent meaning, or are considered inappropriate in nature in the prevailing circumstances.

10.6 Abuse of the Ball

10.6.1 Players shall not violently, dangerously, in frustration or anger, throw or kick the ball except in the reasonable pursuit of a rally.

10.6.2 For the purpose of this rule, “abuse of the ball” shall be defined as intentionally striking, kicking or throwing a ball out of the immediate area of the playing court, striking a ball dangerously or recklessly, or striking a ball with negligent disregard of the consequences.

10.7 Abuse of the Net or Court Fixtures

10.7.1 Players shall not violently, dangerously, recklessly, in frustration or anger, hit or pull on the net, other court fixtures, signage or other facilities.

10.8 Theft of Tour Equipment

10.8.1 VQ has zero tolerance for this conduct. The matter will be dealt with under VQ's Complaints Handling Procedure, which sets out how findings are made and how a decision can be appealed. Where an allegation is substantiated, sanctions may include suspension from participation in the QBVT or any VQ activity.

10.9 Verbal Abuse

10.9.1 Players shall not at any time abuse the match officials, teammates, opponents, spectators or tournament officials.

10.9.2 For the purpose of this rule, “verbal abuse” shall be defined as statement(s) that imply dishonesty or negligence, or are derogatory, insulting or otherwise abusive or offensive.

10.10 Physical Abuse

10.10.1 Players shall not at any time physically abuse or intend physical harm to any match official, teammate, opponent, spectator or tournament official.

10.11 Unsportsmanlike Conduct

10.11.1 Players shall at all times conduct themselves in a sportsmanlike manner, giving due regard to the authority of all tournament officials and the rights of teammates, opponents and spectators.

10.11.2 For the purpose of this rule, “unsportsmanlike conduct” shall be defined as any conduct by a player that is clearly abusive, insulting, offensive or otherwise inappropriate or detrimental to the success of the tournament or the sport.

10.11.3 This shall include “sledging” by players both on and off the court area and any attempts to influence the referee’s decisions or interfere with the opponent’s play.

11. Doping

- 11.1** VQ has zero tolerance for this conduct. Where an allegation is made that a person has breached the Australian National Anti-Doping Policy, the matter will be managed in accordance with that Policy. VQ will consult with Volleyball Australia's National Integrity Manager to determine which organisation is best placed to address the matter, and will give effect to any provisional or final suspension imposed under that Policy.

Where that Policy does not apply, the matter will be dealt with under VQ's Complaints Handling Procedure, which sets out how findings are made and how a decision can be appealed.

- 11.2** Violation of the following provisions shall subject the team to automatic exclusion from the event and immediate removal from the tournament "precinct".

11.3 Alcohol

11.3.1 Players shall at no time consume alcohol whilst involved in playing or officiating in a match.

11.3.2 Players shall at no time consume alcohol whilst within the tournament "precincts" unless in an area designated by the Tournament Director.

11.4 Illegal Substances

11.4.1 Players shall at no time use any illegal substances whilst within the tournament "precinct".

11.4.2 Players shall at no time take to the court whilst under the influence of any illegal substances as outlined by Sport Integrity Australia / World Anti-Doping Agency (WADA).

11.4.3 Testing for illegal substances may be carried out at events by Sport Integrity Australia. Players found in breach of the WADA policy will be subject to sanctions outlined in the WADA policy and also further sanctions made available through these regulations or other disciplinary processes of VQ.

12. Sanctions

- 12.1** In line with the FIVB Sanction Scale, a match referee may impose a yellow card sanction on a player or team for a minor breach of the Code of Conduct. A referee may, for a second minor breach or an initial more serious breach, impose a red card. On the issuing of a direct red card, the Tournament Director or Chief Referee will be called to the match and may impose further sanctions in respect to the red card incident or refer the matter to the TTC or QD for further consideration.

- 12.2** The Tournament Director may impose sanctions on players, teams and coaches for breaches of the regulations set out in this Handbook and the Code of Conduct. The available sanctions include but are not limited to:

- (a) official warning;
- (b) loss of point;
- (c) loss of set;
- (d) allocation of duty;
- (e) refer to Alternative Dispute Resolution;
- (f) expulsion (loss of set);
- (g) disqualification (loss of match);
- (h) exclusion from the tournament;

- (i) refer the matter to VQ's Complaints Manager; or
- (j) remove from the tournament precinct.

12.2.1 If, in the opinion of the TD, a person's conduct is of a serious nature, the incident shall be reported to the Tour Technical Committee, which may decide to impose further sanctions against the offending individual(s).

12.3 The Chief Referee may impose sanctions on players, teams and coaches for breaches of the regulations set out in this Handbook and the Code of Conduct. The available sanctions include:

- (a) official warning;
- (b) loss of point;
- (c) expulsion (loss of set); or
- (d) disqualification (loss of match).

12.4 The TTC may impose sanctions on players, teams and coaches for breaches of the regulations set out in this Handbook and the Code of Conduct. The available sanctions include but are not limited to:

- (a) official warning;
- (b) loss of point;
- (c) expulsion (loss of set);
- (d) disqualification (loss of match);
- (e) allocation of duty; or
- (f) exclusion from that event.

12.5 The QD may also impose a sanction on players, teams and coaches for breaches of the regulations set out in this Handbook and the Code of Conduct. The available sanctions at that event include but are not limited to:

- (a) official warning;
- (b) loss of point;
- (c) expulsion (loss of set);
- (d) disqualification (loss of match);
- (e) loss of tour points;
- (f) allocation of duty;
- (g) monetary fines;
- (h) exclusion from tournament; or
- (i) suspension.

12.6 The DC may impose sanctions on players, teams and coaches for breaches of the regulations set out in this Handbook and the Code of Conduct. The available sanctions include but are not limited to:

- (a) official warning;
- (b) loss of tour points;
- (c) allocation of duty;
- (d) monetary fines;

- (e) exclusion from tournament; or
 - (f) suspension.
- 12.7** Any player/coach who has accrued 2 “red cards”, as prescribed in the FIVB Sanction Scale, during a tournament and the third results in disqualification from the match it occurs in.
- 12.8** Any player/coach excluded from a tournament must show cause to the QD as to why he / she should be allowed to continue their participation in the current QBVT.
- 12.9** Any player/coach excluded from 2 events throughout the course of the QBVT shall be ineligible to compete in any remaining events that season.
- 12.10** When a red card is issued, a match is forfeited, or a matter is escalated to the Tour Technical Committee or the Dispute Committee, the Tournament Director or Chief Referee (as applicable) will make a brief written record at the time. The record will note the date and event, the people involved, a factual description of what happened, and any sanction imposed or action taken. Where a match is forfeited, the record will include the reason and circumstances of the forfeit. These records are to be provided to the TTC and DC as soon as practicable, and a copy provided to VQ at the conclusion of the event, and may be relied on by any of those entities if the matter is escalated or a complaint is later made.
- 12.11** Where the sanction of expulsion (loss of set) or disqualification (loss of match) has been imposed on an individual, then either of the Tournament Director or Tour Technical Committee may, at their discretion, exclude the individual from the remainder of the tournament and determine that that individual shall receive no Ranking Points (where applicable).
- 12.12** Appeals
- 12.12.1** Which decisions may be appealed
- (a) Decisions of a match referee, the Chief Referee, the Tournament Director, the TTC, the DC or the QD are final and not subject to appeal, except where the sanction imposed is one or more of:
 - (i) exclusion from the tournament;
 - (ii) exclusion from events;
 - (iii) suspension;
 - (iv) a monetary fine; or
 - (v) loss of tour points.
 - (b) For the avoidance of doubt, sanctions whose effect is confined to the match in progress – including a yellow or red card, loss of point, loss of set (expulsion), loss of match (disqualification) and allocation of duty – are final and not subject to appeal.
 - (c) An appeal may be brought by the individual on whom the sanction was imposed, or by a person who raised the concern or complaint that gave rise to the decision.
- 12.12.2** Where an appeal is heard
- (a) Where the decision was made during an event, the appeal is to be determined by the Tour Technical Committee, constituted in accordance with clause 20.6 of the Tour Guidelines and subject to clause 20.8 of the Tour Guidelines. Where a differently constituted Tour Technical Committee cannot be formed, the appeal will be referred to the VQ Complaints Manager to be determined by a Judiciary Committee under VQ's Complaints Handling Procedure.

- (b) Where the decision was made after the conclusion of an event, or by the Dispute Committee, the appeal is to be determined by the Dispute Committee, constituted in accordance with clause 20.7 of the Tour Guidelines and subject to clause 20.8 of the Tour Guidelines. Where a differently constituted Dispute Committee cannot be formed, the appeal will be referred to the VQ Complaints Manager to be determined by a Judiciary Committee under VQ's Complaints Handling Procedure.

12.12.3 How an appeal is conducted

- (a) An appeal to the TTC is to be dealt with verbally, as expeditiously as possible and with as little formality as possible, whilst affording the parties a reasonable opportunity to be heard.
- (b) An appeal to the DC is to be dealt with by way of written submissions from the appellant, to be lodged with the QBVT Director within three working days of the appellant being notified in writing of the decision. The QBVT Director is to refer the appeal to the DC. The DC will determine whether it seeks submissions from any other party and will proceed to determine the matter.
- (c) The DC will determine the appeal as soon as is reasonably practicable and, wherever possible, prior to the appellant's next scheduled QBVT event. Lodgement of an appeal does not operate as a stay of the decision under appeal, unless the DC (or, where clause 20.8.1 of the Tour Guidelines applies to the DC, the VQ Complaints Manager) determines otherwise on application by the appellant. Where the appeal is not determined before the appellant's next scheduled QBVT event, through no fault of the appellant, the sanction is stayed for that event and until the appeal is determined.

12.12.4 Grounds of appeal

- (a) The grounds of appeal are limited to:
 - (i) that the decision was so unreasonable that no reasonable decision-maker informed of the facts would have made it; or
 - (ii) that the sanction imposed was manifestly excessive or manifestly inadequate.
- (b) The appellant bears the onus of proof on the balance of probabilities.
- (c) Ground (a)(ii) does not apply where the sanction imposed was prescribed by Appendix A3 and the decision-maker had no discretion as to the sanction.
- (d) Where a ground of appeal is made out, the TTC or DC may determine what, if any, sanction is to be imposed, and may increase or reduce the original sanction. Before increasing a sanction, the TTC or DC must give the individual concerned a reasonable opportunity to be heard.

12.12.5 Reasons and finality

- (a) Where a sanction listed in clause 12.12.1(a) is imposed, the decision-maker will provide the individual with brief verbal reasons identifying the conduct found and the basis for the sanction.
- (b) The parties will be informed by the TTC or DC of the outcome of the appeal. Neither the TTC nor the DC is required to give reasons for its decision on appeal.
- (c) There is no further avenue of appeal from a decision of the TTC or DC under this clause.

12.12.6 Appealing a sanction for conduct – if a sanction is imposed for matters dealt with under VQ's CHP, any appeal is to be dealt with under that Procedure.

12.13 Alternative Dispute Resolution (ADR)

12.13.1 Where the conduct in question is minor in nature, was not dealt with under On-the-Spot Protest Resolution, and does not involve alleged violence or serious misconduct, the TD may determine to offer the parties the option of participating in an informal facilitated discussion as an alternative to the conduct being dealt with under this Handbook.

12.13.2 If the parties agree to participate in such a process and:

- (a) the matters are resolved, the TD will record the outcome as being resolved through ADR and no further action is to be taken; or
- (b) the matters are not resolved, the matters will continue to be dealt with under this Handbook.

13. Administration of the Code

13.1 The QBVT Director, Tour Technical Committee and Dispute Committee are empowered to enforce the rules and any subsequent sanctions, as outlined in this Code of Conduct, at any time during the course of an event or after the event, as is applicable.

13.2 The process adopted is intended to be conducted in a timely manner, either on the day or shortly thereafter, and the parties afforded a reasonable opportunity to be heard about the matter, but with as little formality as is possible. The process is not intended to be adversarial, but inquisitive in nature, and the reasons for any decision need not be given by the decision-maker except as required by clause 12.12.5(a).

13.3 Any sanctions imposed by the recognised governing bodies of other competitions / tours / series shall carry over to be included on the QBVT.

13.4 Standard of Proof

13.4.1 Decisions about misconduct or sanctions under this Handbook are made on the balance of probabilities – that is, whether it is more likely than not that the relevant conduct occurred.

13.5 Burden of Proof

13.5.1 The party making the accusation bears the burden of proof.

13.6 Confidentiality

13.6.1 All parties involved in any capacity in any of the processes set out in this Handbook concerning the imposition of sanctions are to treat the details of the process and information obtained as a result of participating in the process as confidential.

13.6.2 Any person who breaches such confidentiality without reasonable excuse will be liable to be dealt with by the Dispute Committee and subject to sanction.

13.7 Volleyball Australia's National Integrity Framework (VA's NIF)

13.7.1 All QBVT participants are bound by VA's NIF and any conduct that amounts to "prohibited conduct" under VA's NIF will be referred to VQ's Complaints Manager to be dealt with appropriately, including referring the matter to either VA or Sport Integrity Australia.

13.7.2 All QBVT participants can find further information in relation to this topic on VA's website or by contacting VQ's Complaints Manager.

14. Officials Code of Ethics

- 14.1** Paid officials, volunteer officials and competitors who take on official roles (e.g. refereeing duty) are subject to this Code of Ethics.
- 14.2** The duty of the sports official is to act as an impartial judge of sporting competition. This duty carries with it an obligation for the official to perform with accuracy, consistency, objectivity and the highest sense of integrity. In order to preserve and encourage confidence in the professionalism and integrity of officiating, officials must first foster ethical behaviour.
- 14.3** The objectives of the Code are to ensure all individuals:
- (a) place the safety and welfare of the participants above all else;
 - (b) accept responsibility for all actions taken;
 - (c) are impartial;
 - (d) avoid any situation which may lead to conflict of interest;
 - (e) are courteous, respectful and open to discussion and interaction;
 - (f) value the individual in sport;
 - (g) seek continual self-improvement through study, performance appraisal and regular updating of competencies;
 - (h) encourage inclusivity and access to all areas of officiating;
 - (i) are a positive role model in behaviour and personal appearance;
 - (j) refrain from any form of personal abuse towards others;
 - (k) refrain from any sexual harassment towards others;
 - (l) show concern towards sick and injured athletes; and
 - (m) officials have the right to expect that:
 - (i) their health and safety are paramount;
 - (ii) they are treated with respect and openness;
 - (iii) they are appointed to a level of competition appropriate to their level of competence; and
 - (iv) they have access to self-improvement opportunities.
- 14.4** Paid officials, volunteer officials and competitors performing official roles are subject to the sanctions available under clause 12 of this Code of Conduct. Conduct that may amount to prohibited conduct under VA's NIF will be referred to VQ's Complaints Manager.

APPENDICES

Appendices

A1. Calendar of Events

See <https://www.vq.org.au/competitions/tournaments/queensland-beach-volleyball-tour/>

A2. Host Venue Location & Information

Tournament specifics will be published on the QBVT webpage.

A3. Misconduct Sanction Scale

Category	Times	Sanction	Cards to Show	Consequence
Unsportsmanlike Conduct	First	Warning	Yellow	Prevention, no penalty
	Second	Penalty	Red	Loss of rally
Rude Conduct	First	Penalty	Red	Loss of rally
	Second	Expulsion	Both together	Team declared incomplete for the set, loss of set
Offensive Conduct	First	Expulsion	Both together	Team declared incomplete for the set, loss of set
Aggression	First	Disqualification	Both separately	Team declared incomplete for the match, loss of match

A4. On-the-Spot Protest Resolution

A match protest will be resolved using the On-the-Spot Protest Resolution guideline. Match protests are not subject to further appeal.

Raising a protest

Should a team believe that a match official has incorrectly applied or misinterpreted a rule, they should:

- Immediately, at the completion of the rally, inform the Second Referee that they wish to launch an On-the-Spot Protest.
- The First Referee will suspend the game and consult with the Chief Referee (or Tournament Director if CR unavailable), who will perform an On-the-Spot Protest Resolution.

Assessing validity

The Chief Referee (or Tournament Director if CR unavailable) will assess the validity of the protest. A valid protest includes:

- an improper decision by the First Referee or Second Referee who did not apply the rules correctly; and/or
- an improper decision of the Scorer who made a mistake on the rotational order or score.

A protest outside this scope is considered an improper protest (including, but not limited to, a Referee's decisions on sanctions, playing actions, or misconduct).

If a protest is **REJECTED**

- The protesting team will receive a delay penalty (time delay red).
- The match will continue immediately.

If a protest is **ACCEPTED**

- The Chief Referee (or Tournament Director if CR unavailable) will investigate the protest to assess whether the Referee's decision is **UPHELD** or **OVERTURNED**.
- There are no penalties for the protesting coach/team after this point.
- The Chief Referee (or Tournament Director if CR unavailable) will obtain the protest from the coach and the Referee's rationale for their decision.
- The Chief Referee (or Tournament Director if CR unavailable) will determine whether the decision is **UPHELD** or **OVERTURNED**, and inform the First Referee, protesting coach, and opposing coach of the decision along with the rationale.

Outcome

- Should the decision be **UPHELD**, the match will be resumed with the original decision from the match referee. The protest will be noted on the scoresheet.
- Should the decision be **OVERTURNED**, the match is resumed from the point prior to the Referee's decision (previous rally cancelled). The protest will be noted on the scoresheet.

The decision by the Chief Referee (or Tournament Director if CR unavailable) is final.

A5. Glossary of Terms

Term	Definition
VQ	Volleyball Queensland
VA	Volleyball Australia
QBVT / the Tour	Queensland Beach Volleyball Tour
QD	QBVT Director
TD	Tournament Director
CR	Chief Referee
LP	Local Promoter
TTC	Tour Technical Committee
DC	Dispute Committee
CHP	VQ's Complaints Handling Procedure

Term	Definition
NIF	National Integrity Framework
SIA	Sport Integrity Australia
ADR	Alternative Dispute Resolution
Complaints Manager	VQ's Chief Executive Officer, or their delegate
Participant	Any player, coach, official, duty team member or spectator
Precinct	As defined in Code of Conduct clause 2.2
Prohibited Conduct	As defined under VA's NIF
Concern / Formal Complaint	As described in Tour Guidelines clause 20.1